

Top 20 Online Service Providers, 1999

Ranked by number of customers

	Internet / Online service provider (Country)	Owner / Share symbol 1/	Web site	Subscribers (000s)		Note
1	AOL (USA)	NYSE: AOL	www.aol.com	20'500	Dec-99	Includes Compuserve.
2	T-Online (Germany)	Deutsche Telekom	www.t-online.de	4'151	Dec-99	
3	Nifty-Serve (Japan)	Fujitsu	www.nifty.com	3'500	Oct-99	
4	EarthLink (USA)	NASDAQ: ELNK	www.earthlink.com	3'122	Dec-99	Merged with MindSpring Feb. 2000.
5	Biglobe (Japan)	NEC	www.biglobe.ne.jp	2'720	Oct-99	
6	MSN (USA)	Microsoft	www.msn.com	2'700	Dec-99	
7	Chollian (Korea (Rep.))	Dacom	www.chollian.net	2'000	Oct-99	
8	Tin.it (Italy)	Telecom Italia	www.tin.it	1'990	Dec-99	Including free customers
9	Freeserve (UK)	Dixons	www.freeserve.com	1'575	Nov-99	Free ISP. Active users.
10	AT&T WorldNet (USA)	AT&T	www.att.net	1'500	Dec-99	Residential customers
11	Prodigy (USA)	NASDAQ: PRGY	www.prodigy.com	1'502	Dec-99	
12	NetZero (USA)	NASDAQ: NZRO	www.netzero.com	1'450	Dec-99	Free ISP. Active users.
13	Terra Networks (Spain)	Telefónica	www.terra.es	1'317	Dec-99	
14	HiNet (Taiwan-China)	Chungwa Telecom	www.hinet.net	1'200	Jun-99	
15	Wanadoo (France)	France Telecom	www.wanadoo.fr	1'124	Dec-99	
16	AltaVista	CMGI, Compaq	www.microav.com	750	Dec-99	Free ISP. Active users.
17	Freei (USA)	Privately-owned	www.freei.com	750	Dec-99	Free ISP. Active users.
18	SBC Internet Services	SBC	www.sbc.com	720	Dec-99	
19	Telia Internet (Sweden)	Telia	www.telia.se	613	Dec-99	
20	Netvigator (Hongkong SAR)	Hongkong Telecom	www.netvigator.com	561	Mar-00	
	TOTAL			53'745		

Note: Figures in italics are estimates. 1/ Refers to owner of company if a subsidiary; otherwise shows stock symbol and exchange where it is traded.

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Last Updated on 08-May-2000

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