

## Active Internet Users by Country

| Nielsen Netratings |                    |                    |                    |                  |              |
|--------------------|--------------------|--------------------|--------------------|------------------|--------------|
| 4Q 2003            |                    |                    |                    |                  |              |
| Country            | September<br>2003  | November<br>2003   | December<br>2003   | Growth           | Change       |
| Australia          | 8.060.657          | 7.944.096          | 7.974.021          | -86.636          | -1,07%       |
| Brazil             | 8.521.114          | 8.648.019          | 8.644.291          | 123.177          | 1,45%        |
| France             | 13.621.978         | 13.367.852         | 13.587.112         | -34.866          | -0,26%       |
| Germany            | 26.529.651         | 26.128.291         | 25.862.552         | -667.099         | -2,51%       |
| Hong Kong          | 2.488.428          | 2.491.938          | 2.545.100          | 56.672           | 2,28%        |
| Italy              | 14.018.680         | 14.173.404         | 14.335.622         | 316.942          | 2,26%        |
| Japan              | 28.076.164         | 29.383.327         | 28.618.881         | 542.717          | 1,93%        |
| Netherlands        | 7.629.010          | 7.531.361          | 7.491.091          | -137.919         | -1,81%       |
| Spain              | 8.173.906          | 8.207.076          | 8.159.440          | -14.466          | -0,18%       |
| Sweden             | 4.554.051          | 4.575.413          | 4.671.461          | 117.410          | 2,58%        |
| Switzerland        | 2.889.645          | 3.047.758          | 3.067.129          | 177.484          | 6,14%        |
| United Kingdom     | 19.916.636         | 20.249.916         | 19.970.648         | 54.012           | 0,27%        |
| United States      | 127.558.632        | 131.052.267        | 132.151.758        | 4.593.126        | 3,60%        |
| <b>TOTALS</b>      | <b>272.038.552</b> | <b>276.800.718</b> | <b>277.079.105</b> | <b>5.040.553</b> | <b>1,85%</b> |